

CandyCoat Pro Limited Warranty

Ultra-Look Corp. warrants to the owner of the nominated vehicle that if CandyCoat Pro Ceramic Nano Coating is unsatisfactory in its performance of protecting the vehicles factory paintwork from permanent damage incurred by oxidation, bird droppings, bug splatter, tree sap, grease or UV damage, whilst being maintained in accordance with the terms and conditions of this limited warranty, Ultra-Look Corp. or its Certified Installer will at no cost to the owner repair, clean, and/or retreat the affected area(s) and remedy the same under the "Limit of Liability".

GENERAL TERMS AND CONDITIONS

The following general terms and conditions apply to any and all Ultra-Look Corp. Warranty Program products:

- 1. Warranty term begins from the date of product application and is only valid if the Certified Installer has issued a **Warranty Card.** It is the vehicle owner's responsibility to register their limited warranty with Ultra-Look Corp. online at <u>www.candycoatpro.com</u> within 30 days of product application.
- 2. This agreement excludes vehicles used for commercial purposes at any time previous to, presently, or during the course of this warranty period.
- 3. Any application, re-application, repair work or other work carried out on the coated surface must be applied, reapplied, or repaired by a Certified Installer after claim approval from Ultra-Look Corp.
- 4. CandyCoat Pro Ceramic Coating is only warrantied if applied by an Ultra-Look Corp. Certified Installer.
- 5. Prior to application of any CandyCoat Ceramic Coatings, the Ultra-Look Corp. Certified Installer must prepare the vehicle's exterior painted surface within the prescribed guidelines set forth by Ultra-Look Corp. to achieve a level of paint correction that is free from defects and contaminants.
- 6. Ultra-Look Corp. is not responsible for damages other than those described within the *WARRANTY* provision herein.
- 7. If damages other than those described within the *WARRANTY* provision occur to the treated surface of the vehicle, the warrantied vehicle must be taken to a Certified Installer for retreatment to the repaired area at the owner's expense within 30 days in order for the WARRANTY to remain in effect.
- 8. The Ultra-Look Corp. Certified Installer must be notified of any claim due to failure of product performance within 30 days of occurrence.
- 9. Vehicle must remain continuously registered within the United States for the duration of the warranty.
- 10. Warranty is registered in the name of the vehicle owner and is non-transferrable.
- 11.Glass, metal, plastic trim, painted bumpers, chrome, wheels, interior of truck beds and tailgates are not covered by this warranty.

- 12.Warranty is valid only for factory clear-coated paint and excludes any non-clear-coated surfaces, matte finishes or vinyl wraps.
- 13. The vehicles exterior paintwork must be maintained and washed regularly on a monthly basis to Ultra-Look Corp's recommendations, to prevent contamination build up. After washing insure that no water is left to dry on the coated surface, particularly within the first two (2) weeks after installation. In the event that your vehicle is exposed to high mineral-content water ("hard" or "soft" water) like that from some automated car washes, sprinkler systems or tap water in some areas, then all coated areas need to be dried as soon as possible with a clean microfiber cloth. Any water that is left to dry may form visible ringlets, which should be wiped off with vinegar until the mineral deposit is removed, as soon as possible.
- 14. Annual Inspections are required to maintain coverage under this Limited Warranty.

GENERAL LIABILITY LIMITATIONS

Ultra-Look Corp. or its agents will not accept liability for:

- 1. Deterioration of factory-installed equipment or any other treated part of substandard specification, materials or workmanship by vehicle manufacturer, their dealership, third-party supplier or modifier, or professional detailers not authorized by Ultra-Look Corp.
- 2. Pre-existing damage to the exterior painted surface or the clear coat.
- Untreated areas due to accident damage and/or their subsequent repairs, and/or damage caused by impact with a foreign object (i.e., stone chips). CandyCoat Pro Ceramic Coating will not prevent paint chips nor will Ultra-Look Corp. be liable to fix existing or pre existing chips.
- 4. Swirl marks, marring, scratches, scuffs, scrapes, chips, dings or sand blasting to the painted surface.
- 5. Non- permanent water spotting. Water spots are caused by hard water (mineral deposits), which when left to dry on the paint may leave a non-permanent stain which are not covered under this warranty.
- 6. Damage resulting from the application of CandyCoat Pro Ceramic Coating to an uncured painted surface.
- 7. Any loss of time or use of the vehicle while it undergoes inspections or treatments.
- 8. Any claim for matters which are covered by vehicle manufacturers' warranty such as failed clear coat, paint flaking, peeling or orange peel.

GENERAL WARRANTY INVALIDATION

Ultra-Look Corp. warranty for any product will be considered invalid if any of the following general conditions occur:

- 1. The owner has been deemed to have been Negligent or failed to maintain the vehicle according to the standards and techniques recommended by Ultra-Look Corp.
- 2. Damage caused by abrasive compounds and polishes and third-party products.
- 3. Damage to the coated surface by incorrect manual wash techniques, automatic car washes, brushes or contaminated wash tools that may cause abrasion, or damage caused by a third party not authorized by Ultra-Look Corp.

- 4. Damage resulting from a collision or other vehicle accidents.
- 5. Damage, either accidental or malicious, including but not limited to abuse, graffiti, vandalism, rail dust, fire, flood, extreme weather conditions, secondary effects that may result from the foregoing, or any other force majeure.
- 6. Failure to repair and re-treat surfaces subject to accident damage in accordance with the warranty.
- 7. Damage caused by any alteration or modification to the vehicle surfaces.
- 8. Damage caused by vehicle manufacturer's defects.
- 9. Failure to adhere to any requirements listed under the terms and conditions of this warranty.
- 10. Failure to file a claim within 30 days after the discovery of any defect covered by any part of this limited warranty.

COVERAGE PERIOD

Vehicles treated with **CandyCoat Pro Ceramic Nano Coating** are covered for Six (6) years, beginning on the date of installation for any vehicle that is Five (5) years old or newer if Annual Inspection requirements are met. **CandyCoat Pro Ceramic Nano Coating** Warranty is valid for Two (2) years from the date of installation for any vehicle that is Six (6) years to Ten (10) years old if Annual Inspection requirements are met. Any vehicle that is older than Ten (10) years at the time of application will **not** be covered by this warranty program.

ANNUAL INSPECTION REQUIREMENT

- 1. To maintain the limited warranty you must visit the CandyCoat Certified Installer who applied your coating every 12 months, within 30 days before or after the anniversary date of the last service, for an Annual Inspection.
- 2. Failure to undertake an annual inspection within the required period will change the Coverage Period to One (1) Year from the date of the last service with annual inspections no longer being required.
- 3. Ultra-Look Corp. Certified Installers charge independent fees for the Annual Inspection which includes an inspection of the treated exterior painted surface, exterior wash, decontamination, and application of CandyCoat Enhancer. Annual inspections must be recorded within 30 days to Ultra-Look Corp.

VEHICLE ACCIDENT DAMAGE

Contact your vehicle insurer to ensure that any CandyCoat Ceramic Coating products and services is included in your insurance coverage. If the vehicle sustains damage and reapplication is required, contact your local Certified Installer, or Ultra-Look Corp. to arrange any additional treatments, which may be at additional cost and expense.

LIMIT OF LIABILITY (CLAIMS)

Any damage to be considered for coverage under this warranty must be communicated to the original Certified Installer within 30 days of incurring said damage so that it may be assessed. Failure of the Certified Installer to notify Ultra-Look Corp. as to allow for assessment by an Ultra-Look Corp. representative within 30 days shall void this warranty.

Claim determination is at the sole discretion of Ultra-Look Corp. Determination of the claim may either result in approving the repair / retreatment of the damaged area by a Certified Installer or refunding the application cost to the vehicle owner and terminating the warranty, whichever is less. In no event shall Ultra-Look Corp. be liable for more than the amount of the purchase price. Ultra-Look Corp. disclaims any other warranties, either express or implied. By installing or using CandyCoat Pro Ceramic Nano Coatings, the user accepts all terms described herein.

Any dispute arising under these terms and conditions shall be governed by the laws of Polk County, Florida, USA. The involved parties agree to submit to the jurisdiction of that State.

CLAIMS PROCEDURE

Contact the original Certified Installer or Ultra-Look Corp to receive a claim authorization number prior to beginning any repair under this limited warranty.

3903 Progress Drive Lakeland, FL 33811 Email: <u>warranty@candycoatpro.com</u> Phone: 1.863.607.6700 Website: <u>www.candycoatpro.com</u>

Certified Installers are selected using strict guidelines and requirements. Only Certified Installers are permitted to install and service any CandyCoat Pro Ceramic Nano Coating products.

CLIENT ACKNOWLEDGEMENT

By signing below, I acknowledge that I have read this limited warranty completely, understand the terms and conditions and my obligations under the limited warranty including the Annual Inspection requirement, and have received a complete copy of the limited warranty for my records. **NOTE- you must use the attached Client Registration Form to complete your limited warranty registration online at <u>www.candycoatpro.com</u>.

CLIENT NAME

SIGNATURE

DATE



TO BE FILLED OUT COMPLETELY BY CERTIFIED INSTALLER.

Client Information:

Name (First/Last):	
Address:	
Phone Number:	
Email:	

Vehicle Information:

Year:		
Make and Model:		
License Plate #:		
Vehicle Identification Number (VIN):		
Application Information:		
Date of Application:	Product Used:	
Registration Number (On Warranty Card):		
Installed By (Detailer/Dealership Name):		

Detailer/Dealership Address:

Detailer/Dealership Phone Number:

CERTIFIED INSTALLER ACKNOWLEDGEMENT

As a Certified Installer, I acknowledge that I have prepared the vehicle's exterior painted surface within the prescribed guidelines set forth by Ultra-Look Corp. which includes paint decontamination (if needed), proper paint preparation and application of its CandyCoat Ceramic Nano Coatings. I have also reviewed the maintenance requirements of a ceramic coating and the terms and conditions of the CandyCoat Pro Limited Warranty with my client.

CERTIFIED INSTALLER (PRINT NAME) SIGNATURE

DATE